

# Accessibility at the Kauffman Center

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**The Kauffman Center's promise to bring artists and audiences together is reflected in many ways, including removing barriers and providing access to our performing arts experiences for all patrons.**

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## Accessible Seating

Every performance in Muriel Kauffman Theatre and Helzberg Hall offers accessible seating options for patrons with disabilities. Accessible seats may be removed for mobility devices or left in place, and adjacent or nearby companion seats are available. Bariatric seating options are also available upon request.

All levels of the building can be reached by elevator with the exception of Upper Grand Tier (Level 7) in Helzberg Hall. However, elevator access does not guarantee the absence of stairs to a seat. Please contact the box office at 816.994.7222 or [contact@kauffmancenter.org](mailto:contact@kauffmancenter.org) to determine the accessible seating options that best meet your needs.

## Accessible Parking and Drop-Off Lanes

Accessible parking slots in the Arts District Garage are close to building access points, and are available on a first-come, first-served basis. Valet parking is also available on the south drop-off drive for most performances. Additional information about parking is available at [kauffmancenter.org/parking](http://kauffmancenter.org/parking).

Two drop-off areas allow guests to easily enter the center:

- The north side of the Kauffman Center, accessed from 16th Street
- The private drive on the south side of the Kauffman Center, accessed from Broadway

## Assistive Listening Devices

Patrons who would benefit from amplified and clarified sound may exchange an ID card for complimentary use of an Assistive Listening Device in the Gift Shop on Brandmeyer Great Hall.

## Courtesy Wheelchairs

Staff members and volunteers at exterior doors are able to provide complimentary wheelchairs for use before a performance, during intermission, and after a performance. Remaining in a borrowed wheelchair during your entire visit is not an option at this time. Kauffman Center staff and volunteers are unable to lift, carry or otherwise physically assist with transferring a patron from a wheelchair to a seat, administer medicine, provide assistance in the restroom, or perform other personal attendant services.

## Changing Tables and Restrooms

The Kauffman Center has accessible restroom options on each level and family restrooms throughout the building. All family restrooms have infant changing tables, and the Mezzanine family restroom features a universal changing table for children or adults. Patrons needing an additional private space to use a universal changing table or tend to medical needs are invited to contact a staff member or volunteer to use the first aid office.

## Serenity Rooms

Patrons who would benefit from the use of a private, relaxing environment are invited to step into one of our two Serenity Rooms. These spaces offer comfortable seating and a monitor to view the live performance, plus sensory items, dimmable lights, and an electrical wall outlet. Patrons may contact a staff member or volunteer to access this space.

## Sensory Kits

Patrons who would benefit from comforting sensory resources are invited to exchange an ID card for complimentary use of a Sensory Kit from Coat Check on the Plaza Lobby Level. Each kit contains resources such as noise-reducing headphones, a weighted lap pad, and a handheld sensory item.

Serenity rooms, sensory kits, and universal changing tables are supported by:



To learn more about the resources above or to request additional services that would make your visit more enjoyable, please contact our box office at **816.994.7222** or [contact@kauffmancenter.org](mailto:contact@kauffmancenter.org).