How to Access Your Digital Tickets

1. **Go to mobile.kauffmancenter.org**
   - Log in using the same email and password used to log into tickets.kauffmancenter.org.
   - This must be done **only** on a mobile phone.
   - For quick access, bookmark the web address to your device and log in before you arrive at the Kauffman Center.

2. **Select your event**
   - In the days leading up to the event, it will look like this:

3. **Scan your ticket at the venue**
   - The QR code will appear a few hours before doors open for the performance.
   - Your barcode includes technology to protect it; **screenshots or printouts will not be accepted at entry**. Because of the dynamic QR code, tickets cannot be added to your Google or Apple Wallet at this time.

**QUICK TROUBLESHOOTING TIPS**

- To view your mobile tickets, open a browser (ex. Safari, Google Chrome).
- If you have forgotten your login information, use the “Forgot Password?” link below the Log In button.
  - If you experience any issues with your QR code, refresh the page.
  - Make sure your phone’s browser is using light mode.