

# FUTURE STAGES FESTIVAL ACCESSIBILITY GUIDE

## Accessible Seating

Accessible seating options that do not require stairs and can accommodate mobility devices will be reserved at each of our four stages:

### **Helzberg Hall**

Inside Parterre Door 2 & Parterre Door 3

### **Kansas City Symphony Mobile Music Box**

Front Row

### **Muriel Kauffman Theatre**

Inside Parterre Door 2, Parterre Door 5 & Orchestra Door 6

### **St. Luke's Outdoor Stage**

Front Row

Additionally, patrons who would be more comfortable in a standalone chair with a wide frame and no armrests may connect with a member of the Kauffman Center team to access a size-inclusive seating option.

## Accessible Parking & Drop-Off

Accessible parking spaces in the City-operated Arts District Garage are located on each level, close to building access points and are available on a first-come, first-served basis. Accessible spaces are located between 35 - 225 feet from the central elevators that lead directly to the Kauffman Center tunnel entrance on level P1.

Patrons who would like to be dropped off closer to a building entrance may pull off of Broadway onto the south side drop-off drive or onto 16th Street on the north side of the building. The sloped pathway from the curb to the north door entrance is approximately 200 feet.

## Assistive Listening Devices

Patrons who would benefit from amplified and clarified sound may exchange an ID card for an assistive listening device in the gift shop in Brandmeyer Great Hall on level 4. They may choose between devices that allow for the use of either provided or personal earbuds or a neckworn T-coil loop for enabled hearing aids.

## Changing Tables & Single-Stall Family Restrooms

There are accessible stalls in the restrooms on each level open for the festival, as well as single-stall, all-gender family restrooms on levels 2 and 3. All family restrooms have infant changing tables and the mezzanine family restroom has a universal changing table for older children and adults.

Patrons needing a private space to use a universal changing table or tend to medical needs during the festival are invited to contact a Kauffman Center team member to gain access to the mezzanine family restroom or the first aid office on the plaza lobby level.

## Courtesy Wheelchairs

Kauffman Center team members can connect patrons to complimentary wheelchairs that are located at each entrance to the building.

Please note that team members are unable to lift, carry or otherwise physically assist with transferring a patron from a wheelchair to a seat, administer medicine, provide assistance in the restroom or perform other personal attendant services for everyone's safety.

## Sensory Kits

Patrons who would benefit from comforting sensory resources are invited to exchange an ID card for complimentary use of a sensory kit from the gift shop in Brandmeyer Great Hall. Each kit contains resources such as noise-reducing headphones, a weighted lap pad and handheld sensory items.

## Serenity Rooms

Patrons who would benefit from the use of a private, relaxing environment are invited to utilize one of our two serenity rooms. These spaces offer comfortable seating and a monitor to view the live performances in Helzberg Hall or Muriel Kauffman Theatre, as well as sensory items, dimmable lights and an electrical wall outlet. Patrons may contact a Kauffman Center team member for access.